

EBC's IMPROVEMENT PROGRAMME FOR WATER & WASTEWATER UTILITIES

Continuous improvement is the key to water- and wastewater utilities to provide 24 hours a day safe, reliable and affordable services, now and in the future.

EBC offers water- & wastewater utilities in Europe and beyond a leading improvement- and knowledge exchange programme.

Participants gain insight in potential improvement areas, industry best practices and innovations through extensive, annual benchmarking exercises and knowledge exchange events.

Find out more about the programme via: www.waterbenchmark.org

ASSESS

Participate in an extensive (online) data collection, focusing on six different performance areas (Access, Water Quality, Reliability, Service Quality, Sustainability and Finance & Efficiency), asset management and now also the UN SDGs.

LEARN

Analyse the results presented in the company report, perform customized analyses using the online platform and find the best practices and improvement potential.

IMPROVE

Define and implement improvement actions based on the benchmarking results and the lessons learned in the knowledge exchanges

SHARE

Share experiences and results by participating in knowledge picnics and the annual benchmarking workshop.

JOIN THE NETWORK!
www.waterbenchmark.org



European
Benchmarking
Co-operation