

To (potential) participants IB2018
benchmarking exercise

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For information
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Date:	19 March 2019	Your reference:	-
Subject:	Orientation & Training workshop IB2018 benchmarking exercise	Our reference:	2019-LO-002
Attachments:	Agenda & route description		

Dear colleague,

On 9 April 2019, prior to the start of the IB2018 benchmarking exercise, EBC Foundation organises an Orientation & Training workshop in Brussels, Belgium. The workshop aims to explain the EBC –programme, the benchmarking process and –methodology. Furthermore it addresses how to assure a good data quality and it will explain the benchmarking platform that is used for data submission. Also, there is time for individual consultation, for instance to discuss issues at your utility that need special attention.

Attached you'll find the agenda for the 1-day workshop.

Venue for the workshop is the office of VIVAQUA, the water company for the Brussels region: Boulevard de l'Impératrice 17-19, Brussels, Belgium (<https://www.vivaqua.be/en>).

If you wish to attend the Orientation & Training workshop, we kindly ask you to register as soon as possible via administrator@waterbenchmark.org.

The workshop is free of charge though travel and accommodation costs need to be covered by the participants themselves.

We look forward to meeting you in Brussels!

Yours sincerely,



Peter Dane
managing director
Stichting EBC Foundation

Agenda Orientation & Training workshop

- 09:30 registration, coffee
- 10:00 welcome, introduction of participants
- 10:15 EBC's benchmarking programme
- 10:45 the benchmarking process
- 11:15 the benchmarking methodology
- 12:00 lunch
- 13:00 the benchmarking platform
- 14:00 wrap-up
- 14:15 break
- 14:30 individual consultations
- 16:00 closure

Workshop venue & public transport

VIVAQUA Office Building
Boulevard de l'Impératrice 17-19,
Brussels, Belgium
<https://www.vivaqua.be/en>

VIVAQUA is located at a 3 minute walk from Brussels Central Station. There is a direct train connection with Brussels International airport Zaventem which takes between 15 and 20 minutes:
<https://www.belgiantrain.be/en/?journey=0>

